

OHIO HEALTH INFORMATION PARTNERSHIP CLINISYNC POLICY
Subject: Notification Services Policy
Date of Board Approval: June 12, 2015
Applicable Services: Notification

P. Notification Services Policy

Background:

Providers of care and others with care responsibility are increasingly being held accountable for improved and timely post-discharge care coordination and reduced readmission rates. To assist, CliniSync provides a Participating Organization a service to receive real time notifications of events such as hospital inpatient admission, an emergency room encounter or an outpatient encounter. The hospital events that trigger the real-time electronic notifications can be technically described as Health Level Seven (HL7) Admission, Discharge and Transfer (ADT) messages from hospital information systems. These alerts can be used to help better coordinate a patient’s care. This policy provides data governance policies specific to CliniSync Notification Services.

Definitions Specific to this Policy

“**Subscribing Participating Organization**” shall mean an organization who has contracted with the Partnership for CliniSync Notification Services and has met all requirements as described in section 2 of this policy.

“**Notification Information**” shall mean information available from CliniSync Notification Services as defined in section 1 of this policy.

Policy:

1. Information available from CliniSync Notification Services

The only information available via CliniSync Notification Services is HL7 ADT information from hospitals who have an existing Participant Agreement with the Partnership. This information is further limited as described in section 1.1 and 1.2.

1.1 The information available from CliniSync Notification Services is restricted to only the data listed in this section. No clinical patient information will be included as part of the CliniSync Notification Service.

- a) Patient Demographic Information
- b) Patient Status Information

2. Requirements for Participating Organizations who subscribe to CliniSync Notification Services

2.1 The Subscribing Participating Organization must sign a contract addendum to the CliniSync Participant Agreement to use the service. This contract includes a description of the permitted uses of the data delivered as part of CliniSync Notification Services and described in Section 1.1.

2.2 The Subscribing Participating Organization must submit and maintain an active patient list for whom they want to receive notifications to the Partnership via an approved process prescribed by the Partnership. The active patient list must only include “Active Patients” as described in section 3.1.

3. Patient List Criteria

Prior to receiving Notification Information from CliniSync participating hospitals, a Participating Organization must submit an active patient list to the Partnership. This active patient list should only include “Active Patients” as defined in section 3.1. The Participating Organization must regularly update their active patient list and notify the Partnership of changes to the active patient list via a process prescribed by the Partnership.

3.1 Active Patient Criteria

Patients included on the Participating Organization’s active patient panel must meet all following criteria.

- a) Patient has an existing treatment relationship with the Participating Organization.
- b) Patient has had a clinical encounter with the Participating Organization within the past 12 months.
- c) Patient has actively enrolled in a care management program that permits data sharing and has the ability to disenroll or otherwise opt out of the care management program.